



CASS The Carers Association

YOUR VIEWS ARE

IMPORTANT TO US

CASS The Carers Association aims to provide a quality and caring service.

You may have a compliment, comment, suggestion or complaint. We need to hear from you. We can only improve and develop by listening to what you have to say.

Name (optional)

Where you access our services (i.e. at our groups, at a surgery, over the phone)

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Are you a (please tick)

Carer Person Receiving Care Professional Volunteer

Is this a (please tick)

Compliment

Comment/Suggestion

Complaint

Your views

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.....

Would you like us to contact you to tell you what action we have taken in light of your feedback?

Yes

No

If yes, please leave your contact details:

Telephone Number:

Email address:

Thank you for taking the time to share your feedback, your views are important to us.

You can give this to us by hand, send it via email or in the post:

karen.leighton@carersinformation.org.uk

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Registered Charity Number 1086979