



CASS The Carers Association

YOUR VIEWS ARE IMPORTANT TO US

CASS The Carers Association aims to provide a quality and caring service.

You may have a compliment, comment, suggestion or complaint. We need to hear from you. We can only improve and develop by listening to what you have to say.

Name *(optional)*

Where you access our services *(i.e. at our groups, at a surgery, over the phone)*

.....

Is this a *(please tick)*

Compliment

Comment/
Suggestion

Complaint

Your views

.....
.....
.....
.....
.....

Would you like us to contact you to tell you what action we have taken in light of your feedback?

Yes

No

If yes, please leave your contact details:

Telephone Number:

Email address:

Thank you for taking the time to share your feedback, your views are important to us.

Registered Charity Number 1086979